

CHAUFFEUR INTERACTION

1. DRIVER OUTFIT (MASK , GLOVES, AND NON-VENTIATED GOGGLES)

Chauffeurs remain outfitted in their black suit & tie, with added 3M BRAND N100 OR 3M N95 mask or equivalent, nitrile gloves, and non-ventilated goggles. Our chauffeurs are equipped with an ample supply of face masks, gloves, hand sanitizer, disinfectant wipes, and thermometers



NOTE: 3M N100 masks are considered the best masks on the market today. It will filter 99.97% of virus particles in the air.



2. CLEANING THE VEHICLE BEFORE PICK UP

Our vehicles undergo enhanced cleaning, exceeding industry standards, prior to any guest entering the vehicle. Chauffeurs will first disinfect the interior and exterior of high touch areas in the vehicle (floor, carpets, door handles, door panels, seats, power charger cables, exterior door handle, etc.), then your driver will run the Ozone generator for 15mins (at a minimum) inside the car with the windows closed. Next he will open all the windows and let the Ozone air exit the vehicle, then drive the vehicle with all windows open fully. Guests will ride comfortably knowing the vehicle they are in has gone through an extensive non-toxic disinfecting process. All touch points are disinfected again after each guest exits the vehicle.



3. DRIVER INTERACTION at MEET & GREET

Chauffeurs will put on a new pair of Nitrile gloves prior to handling a guest's luggage, carry-on bags, etc. Guests will be offered the option of handling their own bags should they prefer their belongings not be touched and hand sanitizer will be offered to all guests. We will discourage the use of the front passenger seat to accommodate physical distancing.

4. DRIVER INTERACTION at DROP OFF

Upon guest arriving at their destination, our chauffeur will once again, sanitize his/her hands prior to opening the door and prior to touching any of our guest's belongings.

In the event we discover a COVID-19 positive case among our chauffeurs or passengers, tracing will be completed to proactively notify all passengers or employees whom the infected party was in contact with beginning two days prior to the onset of symptoms to 14 days after onset of symptoms.